

Brunel University London Community Pledge

Our community at Brunel University London is diverse, inclusive, and supportive; promoting a culture of wellbeing which enables all students to achieve their full potential. We pride ourselves on creating a welcoming, vibrant and safe environment for our staff, students, partners, visitors and the wider community. Unfortunately, the global Covid-19 pandemic continues to impact on all our lives and this means that now, more than ever, we all need to work to support each other, to behave appropriately and considerately, and to uphold the values of our institution: Open and honest, Fair and inclusive, Determined and Focused on excellence.

We ask all students at the University to commit to the following pledge:

- I will follow [Government and University guidance](#) related to reducing the spread of Covid-19. I understand that this is likely to change regularly so I will take personal responsibility for ensuring I am up to date with the latest information. If I begin to suffer with Covid-19 symptoms I will report these using the processes within the University, follow guidance to self-isolate and get a test and only attend online teaching sessions. I accept the role that I must play in making sure that the areas where we live, work, and study are as safe as they can be.
- I will show empathy, respect and due consideration to others, including my friends and fellow students, my tutors, lecturers and other University staff, my neighbours in halls of residences and off-campus, and all of those who help me achieve my goals whilst at University. I note that this pledge sits alongside the University's [Bullying and Harassment Policy for students](#) and that I have a duty to assist in facilitating and promoting an environment in which harassment, bullying, and victimisation are regarded as unacceptable. I acknowledge that I may not know other people's personal circumstances, that all disabilities are not visible and that it is therefore vital that I remain attentive, follow the appropriate guidance, and respond positively to the concerns of others. I will not be judgemental about others or blame or stigmatise groups or individuals.
- I understand the importance of providing friendship, helping people avoid loneliness and isolation, and supporting others. I will look out for my friends and those with whom I live or study and help my fellow students, whether on campus, online or in halls, especially if they are in difficulties or don't understand procedures. I will try to offer my fellow students help if they cannot attend work or class and try to check in with them if they are absent from online or face to face sessions. If I have a concern about someone, I will raise this with an appropriate person (Tutor, line manager, Residences Manager) or by contacting studentsupport@brunel.ac.uk or via [Report and Support](#) so that help can be offered.
- I will be inclusive and supportive to those around me. If I see others behaving inappropriately and contrary to guidance, I will, when appropriate to do so, raise

my concerns directly with those people in an open, constructive, and polite manner, using [appropriate communication techniques to engage with them.](#) Where I feel unable to safely approach someone with my concerns and uncomfortable doing so, I will use the method outlined at the bottom of this pledge to raise the concern with relevant staff within the University.

- If I am approached by a fellow student or member of staff about my behaviour I will respond in an open, positive, and respectful manner; listening carefully to understand the concern and changing my behaviour accordingly. I understand and accept that breaching University guidance, including other aspects of the University's [Code of Conduct](#) could be considered non-academic misconduct and may lead to me being subject to University disciplinary processes as outlined in the [Student Disciplinary Procedure](#). If I see situations that are contrary to guidance, I will remove myself from those situations as soon as possible.
- I recognise that the University's response to the Covid-19 situation is likely to change over time and that all members of the Brunel community must be vigilant and attentive to developments. I will continue to pay attention to information and guidance provided by the University about the global pandemic and its impact and take responsibility to support the maintenance of good order and a safe environment which is conducive to study, research, living and working.

If you have a concern about the behaviour of others but feel unable to raise this with them directly, please report it via [Report & Support](#) or by contacting studentsupport@brunel.ac.uk putting "Covid Conduct – Escalated Concern" in the subject line. We will provide you with support and take the necessary steps to positively resolve the concern.

If the situation is urgent, or you feel that you are at risk of physical and verbal abuse, you can get support from University Security (on-campus) by calling 66943 internally or 01895 255786 from an outside line or the Police (off-campus) by calling 999.

To familiarise yourself with appropriate ways in which to approach a fellow student or staff member about their behaviour, such as not wearing a mask or failing to socially distance where required, you may wish to read: <https://blog.derby.ac.uk/2020/07/how-to-encourage-strangers-to-wear-a-face-covering/>.